

DD Brokerage User Enrollment Form

INSTRUCTIONS: * indicates required fields. The authorizing manager must complete this form based on the employee's specific job duties. Incomplete or illegible forms will not be processed. You may not be notified.

• Send completed form to Info.eXPRS@odhsoha.oregon.gov or fax to 503-947-5044.

*Indicate Action: 🗌 Add User 🗌 Modify U	ser 🗌 Deactivate User 🗌 Change of Info
*User's Name: (Last, First MI) please print	If user has one, please include your eXPRS login name:
*Job Title:	*Name of Organization:
*Organization Address: (Mailing Address)	*City, State, Zip:
*Phone Number:	*Email Address:

Brokerage Organization User Roles (assign to the Brokerage Organization):			
Brok	Brokerage Contracting Roles		
ADD	DEL	User Role/Description	
		Brokerage IGA Manager – requires completion/submission of separate Brokerage IGA Manager enrollment form to add user role.	
		Brokerage IGA Coordinator – <i>able to view contract funding related information, such as PAL, SEPA etc., and run various reports.</i>	
Brok	erage	Plan of Care Roles	
ADD	DEL	User Role/Description	
		Brokerage POC Super User ¹ - able to <u>Create/Delete/Update/Submit/</u> <u>Withdraw/Void</u> + <u>SPLIT</u> POC Plan Lines and Service Prior Auths (SPAs); able to <u>Create/Delete/Update/Submit</u> + <u>VOID</u> POC Service Delivered (SD) billings; view associated claims information; view client, provider & ER information; run various POC related reports. ¹ <u>Successful completion of POC Super User training required prior to role assignment.</u> Please submit certificate of training completion with this UEF. Enrollment of users with this role is limited to 3 staff per BROKERAGE.	
		Brokerage POC Manager - able to <u>Create/Delete/Update/Submit/</u> <u>Withdraw/Void</u> Plan of Care Plan Lines and Service Prior Auths (SPAs); view POC Service Delivered (SD) billing & associated claims information; view client, provider & ER information; run various POC related reports.	

		Brokerage POC Preparer - able to <u>Create/Save/Update/Delete</u> draft Plans of Care, Plan Lines and Service Prior Auths (SPAs) only; not able to submit or make edits once the PL/SPA is out of draft status; view POC Service Delivered (SD) billing & associated claims information; view client, provider & ER information; run various POC related reports.
		Brokerage POC Viewer - <i>able to only view Plan of Care Plan Lines and Service Prior Auths (SPAs); view POC Service Delivered (SD) billing & associated claims information; view client, provider & ER information; run various POC related reports.</i>
		Brokerage POC Claims Manager - <i>able to</i> <u><i>Create/Delete/Update/Submit</i></u> POC Service Delivered (SD) billings; view associated claims information; view POC, Plan Line & SPA information; view client, provider & ER information; run various POC related reports.
		Brokerage POC Claims Reviewer - <i>able to</i> <u><i>Accept/Reject</i></u> " <i>pending</i> " Service Delivered (SD) billings; view associated claims information; view POC, Plan Line & SPA information.
		Brokerage POC Claims Viewer - <i>able</i> <u><i>only view</i></u> <i>Service Delivered</i> (SD) <i>billings; view associated claims information; view POC, Plan Line & SPA information.</i>
		Brokerage Provider Panel Manager - <i>able to</i> <u><i>Add/Update/Remove</i></u> <i>providers</i> <i>from the POC Provider Panel; able to view provider record information; able to run the</i> <i>Provider Status report, the CHC/PEAA Expire report and the Provider/Site Expire report.</i>
		Brokerage Provider Viewer - <i>able to view POC Provider Panel; able to view limited provider record information; able to run the Provider Status report, the CHC/PEAA Expire report.</i>
		Brokerage Provider EVV Exceptions Manager – able to <u>Add/Update/</u> <u>Remove</u> EVV Exceptions information for PSW Providers.
		View Only Roles
ADD	DEL	User Role/Description
		SIS Brokerage Viewer - able to view Client SIS Assessment
		Brokerage eXPRS View Only - <i>able to</i> <u><i>view only</i></u> <i>client, CM and CPA services information; view provider information.</i>
		Brokerage eXPRS Report Access Only - <i>able to run various eXPRS reports.</i>

Brokerage PA Case Management User Roles (assign to Brokerage CM Provider):

PA Case Management Services Roles			
ADD	DEL	User Role/Description	
		CM Personal Agent – adds name of Personal Agent to applicable system dropdowns for selection on RFFS claims, DDEE forms, etc. <u>No user system access permissions</u> associated with this role.	

		PA CPA Manager² - able to <u>Create/Delete/Submit/Update/Void</u> client SE148 CM service CPAs; view related client and CM service information; run CM service and CM/RFFS payment reports. ² The same user should not have this role & <u>PA Encounter Manager</u> role assigned at the same time.	
		PA CPA Preparer - able to <u>Create/Delete/Edit, but not Submit</u> Draft SE148 CM service CPAs or <u>Edit/Void</u> Approved SE 148 CM service CPAs; view related client and CM service information; run CM service and CM/RFFS payment reports.	
		PA Encounter Manager³ - <i>able to</i> <u><i>Create/Delete/Update/Submit/Void</i></u> SE148 CM RFFS claims; view related client and CM service information; run CM service and CM/RFFS payment reports. ³ The same user should not have this role & <u>PA CPA Manager</u> role assigned at the same time.	
DD E	ligib	ility Enrollment (0337) Form Roles	
ADD	DEL	User Role/Description	
		Brokerage Eligibility Enrollment Processor - <i>able to</i> <u>Complete/Update/Accept/Reject</u> Brokerage DD Eligibility Enrollment (0337) form Section 3A; view client information.	
		Brokerage Eligibility Enrollment Viewer - <i>able to view only Brokerage DD Eligibility Enrollment (0337) form; view client information.</i>	
	on N	eeds Assessment (ONA) Roles	
ADD	DEL	User Role/Description	
		Brokerage ONA PA⁴ - able to <u>Create/Delete/Update/Submit/Void</u> + <u>Approve/Reject</u> ONA Assessment; view client, POC, SPA; view provider information. ⁴ This role cannot be assigned until the user completes/sends in their three required ONA training certificates along with completed User Enrollment Form.	
		 Brokerage ONA Assessor⁵ - able to <u>Create/Delete/Update/Submit/Void</u> ONA Assessment; view client, POC, SPA; view provider information. ⁵This role cannot be assigned until the user completes required in-person training with ODDS. 	
		Brokerage ONA Viewer - able to <u>only view</u> ONA Assessment; view client, POC, SPA; view provider information.	

Signature		
Manager: (Print Name)	Phone Number:	Ext.:
Manager Title:	Email Address:	
Manager Signature:	Date:	
	/ /	

STATE SECURITY ADMINISTRATOR USE ONLY	
Name:	Date Completed:
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Maintain form in local file for audit purposes.